



Recommendations for taxi journeys during the coronavirus pandemic (As of 27/03/2020)

In order to slow the spread of the virus, our movement has been greatly restricted during the coronavirus pandemic. Taxis provide an important service that supports people, especially now, and many people without cars depend on taxis. Travel in taxis should basically be limited to the most essential journeys and people should stay at home if possible.

However, there can be reasons why a taxi journey is necessary, for example, for people with chronic illnesses or disabilities. For that reason, we would like to provide some tips and recommendations to support taxi drivers and passengers, to make journeys safer for both parties and to minimise the risk of infection.

The following general recommendations apply:

- Stay at home if you feel ill, especially if you have a fever or cough.
- Thoroughly wash your hands as often as possible.
- Do not shake hands with others.
- Sneeze and cough into a tissue or handkerchief (or into your elbow if this is not possible).

Recommendations for taxi passengers

- **Please do not use a taxi service if you feel ill**, especially if you have a fever and/or cough. For example, do not take a taxi to a coronavirus testing centre.
- **Getting in/out:** If possible, please open and close the doors yourself. If you need help getting in and out of the taxi, please let the driver know.
- **Openness:** Tell your driver the reason for your journey, for example going to see the doctor because of high blood pressure. This helps to clear up any uncertainties.
- **Social distancing:** If there is only one passenger, the best place for them to sit is in the back passenger seat, to keep as far away from the driver as possible. If possible, passengers should avoid sitting in the front passenger seat.
- **Silence:** To protect you and your driver, please avoid lively discussions and limit conversation to the necessary, for example to tell the driver your destination.
- **No cash:** Please pay by card if possible.
- **Take your rubbish with you:** Please do not leave rubbish, especially tissues, in the taxi. This helps to keep the driver and the next passengers safe.

Recommendations for taxi drivers

- **Stay at home if you feel ill.** If in doubt, call your doctor before starting work.
- **Plastic screens:** It often isn't possible to maintain minimum distancing, especially in smaller vehicles. Putting up a plastic screen between the driver and passengers can be a useful alternative.

- **Washing your hands:** Wash your hands as often as possible. Since this is not possible after every journey, you can alternatively use hand sanitizer (alcohol-based, with a minimum alcohol content of at least 60%).
- **Offer help:** Not all passengers are able to open and close doors by themselves. For example, some older people might need your help.
- **Cleaning and disinfecting the vehicle:** Particularly those surfaces with which the driver and passengers frequently come into contact (internal and external door handles, window openers, steering wheel, etc.) should be regularly cleaned and disinfected.
- **Ventilation:** Regular ventilation of the vehicle is recommended, especially between journeys.
- **Please display these recommendations in your vehicle where your passengers can see them** (along with the extract for passengers).

We hope that you will cooperate with these recommendations and wish you a safe journey.
We will be happy to help if you have any questions (email: md@bs.ch, tel.: + 41 (0) 61 267 90 00).